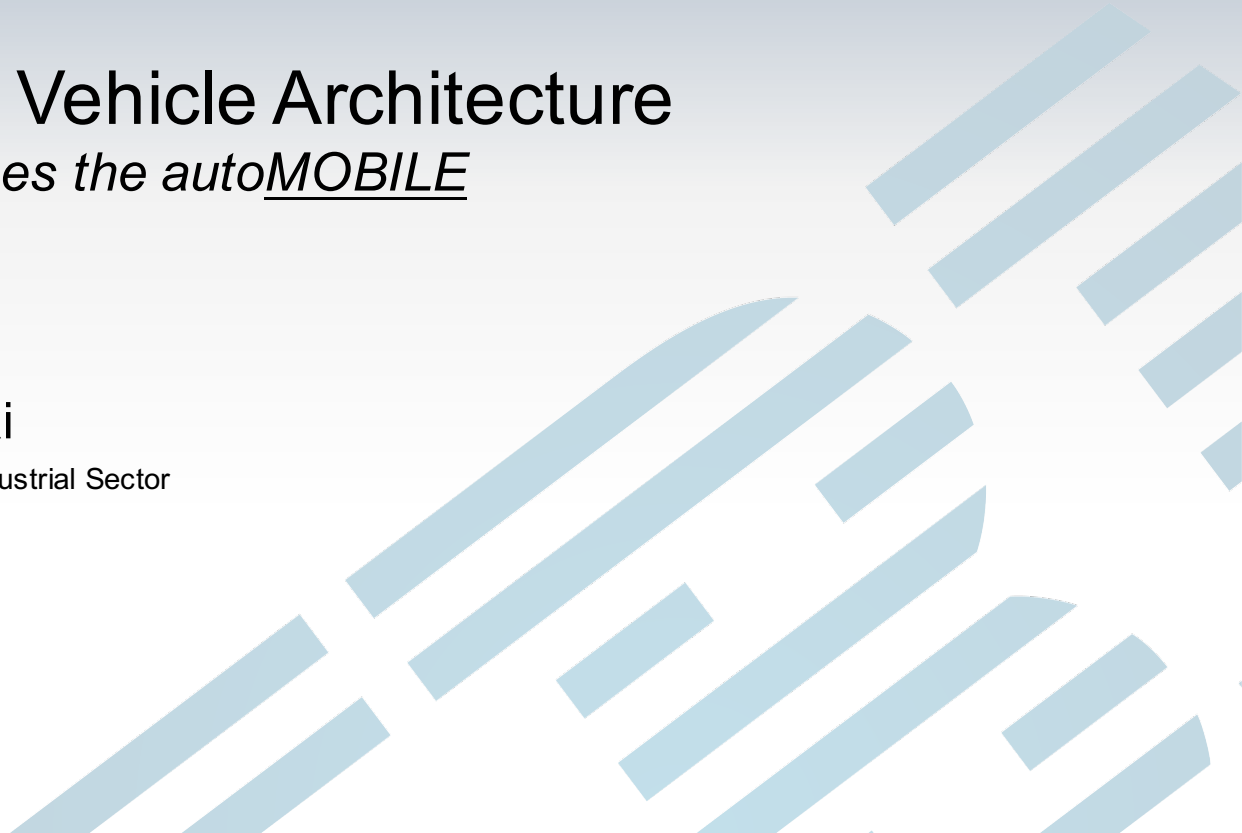


The Data-defined Vehicle Architecture

The AUTOmobile becomes the autoMOBILE

Dr. Sebastian Wedeniwski

IBM Distinguished Engineer, CTO Global Industrial Sector



Agenda

- **Software-defined vehicles surrounded by historical structures**
- The mobility revolution shifts the vehicle to a software-defined service
- Critical business competencies in a globally transforming autoMOBILE
- Fundamental challenges to master data-defined vehicles
- Outlook of a data-driven architecture for mobility as a service

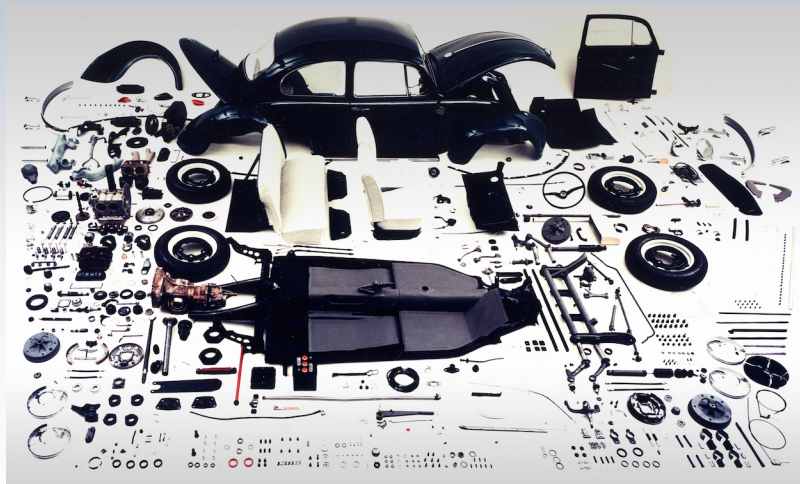


Patent No. 37435 “Vehicle powered by gas engine” of 29 January 1886 is the birth certificate of the automobile



Absolutely no software!

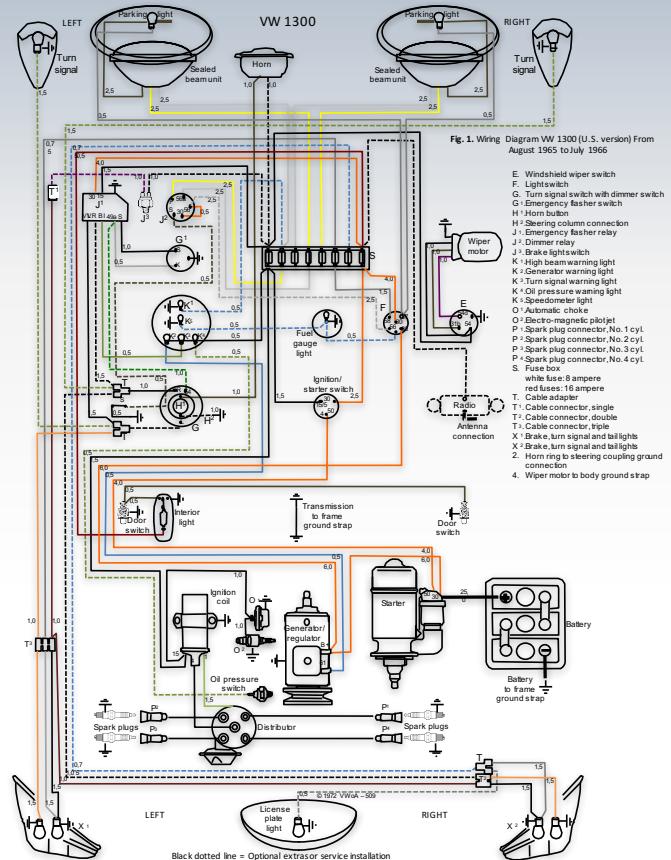
In the mid-1960s, a Volkswagen Beetle contained only very few electrical parts – BUT no software-defined hardware



Some electrical parts in mass production

Parts

Battery	generator	fuses
Ignition	ignition starter switch	main light switch
Lighting system	indicator switch	indicator relay
Registration plate light	dimmer/full beam/foot switch	brake light switch
Horn	horn actuator	door contact switch
Windscreen wiper motor	windscreen wiper switch	oil pressure switch
Speedometer indicator lamps		
...		

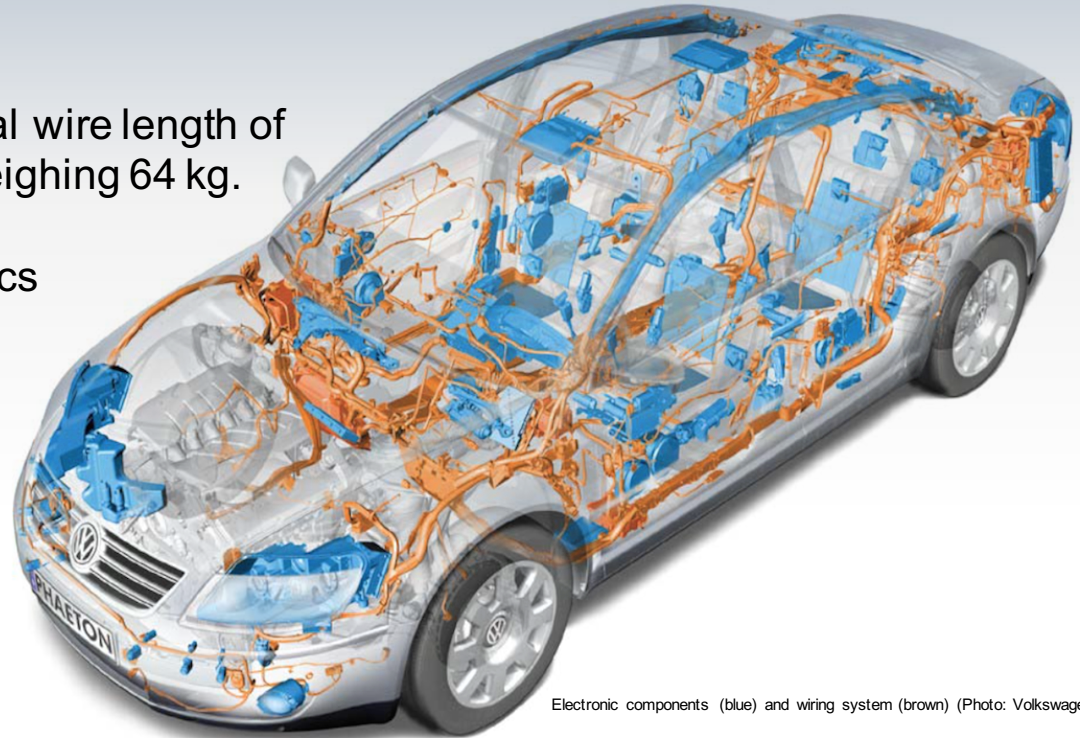


As early as the beginning of the 2000s, there were 45 connected Electronic Control Units (ECUs) made by different manufacturers in the Volkswagen Phaeton

Cabling in the Phaeton has a total wire length of 3,860 m with a cable harness weighing 64 kg.

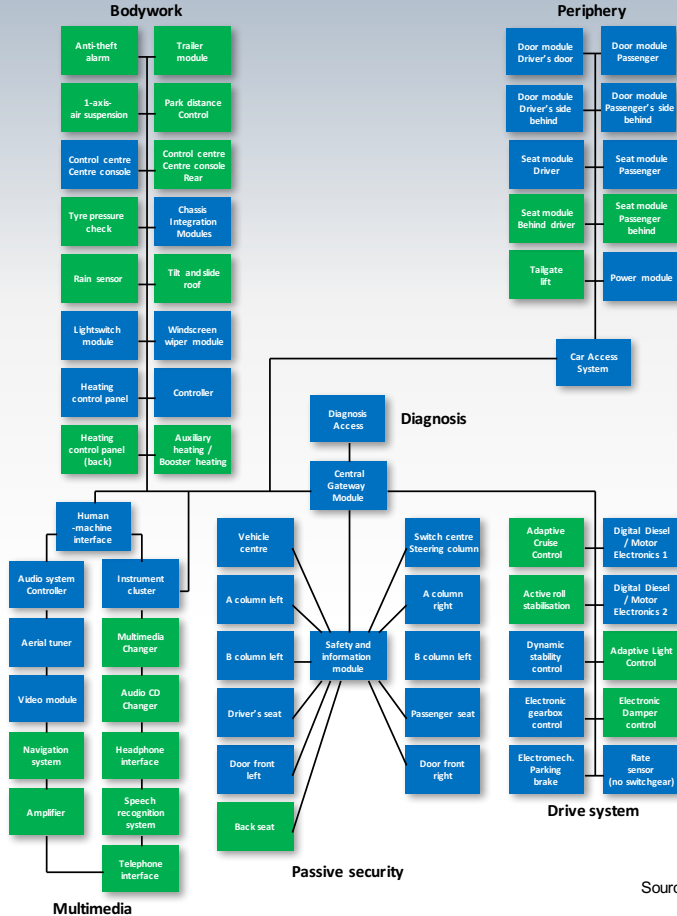
The bill of materials of the electrics consist of 11,136 parts.

Only embedded software defined by hardware!



Electronic components (blue) and wiring system (brown) (Photo: Volkswagen)

In 2005, high variation of possible ECUs in the BMW 7 series (E65)



Source: BMW

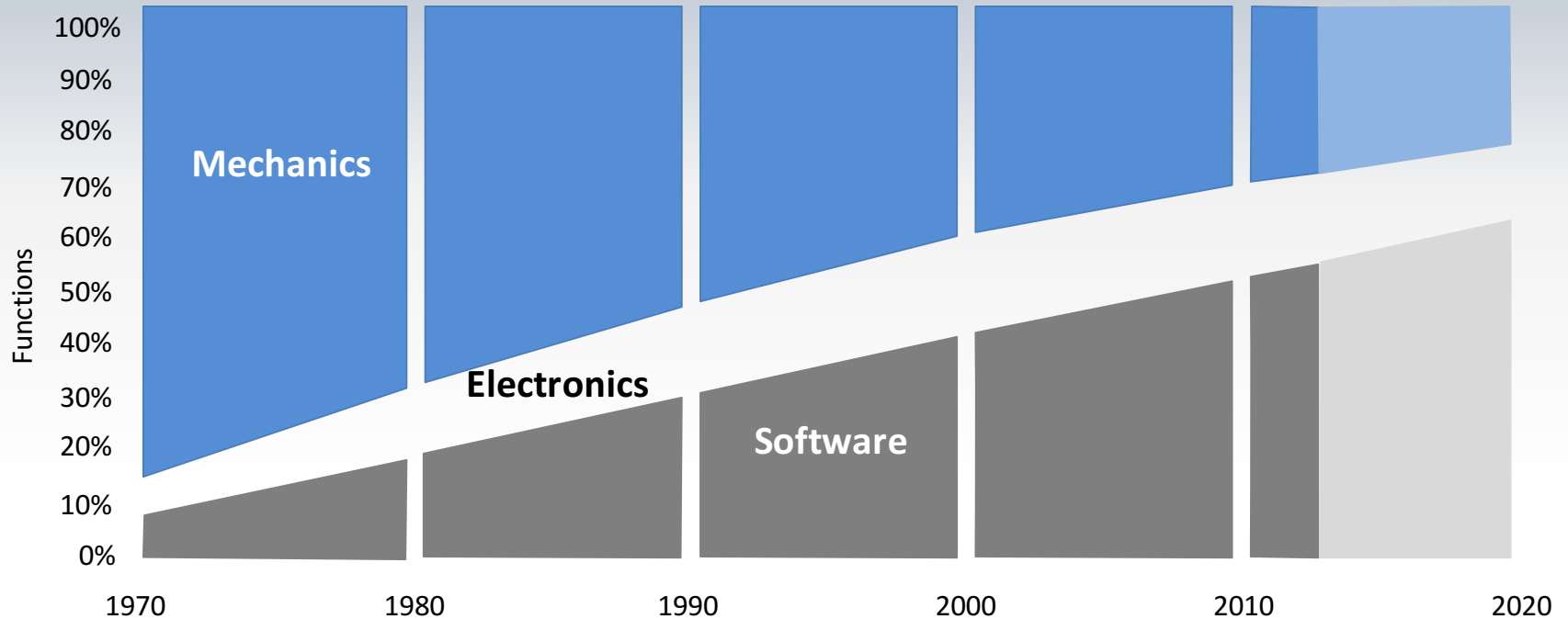
BMW 7 series from 2005 contained around 65 ECUs, connected via five bus systems with an embedded software scope of around 115 megabytes.

Every car gets an own fingerprint just by ECUs and software for standard equipment (green) and optional equipment (blue).



Source: S 400 HYBRID - own photo, Attribution, <https://commons.wikimedia.org/w/index.php?curid=11526833>

Today, the share of software is already higher than that of mechanics



Source: ITQ GmbH (2014) Kompetenz in Mechatronik. München https://www.itq.de/files/itq_unternehmensbroschuere_online.pdf

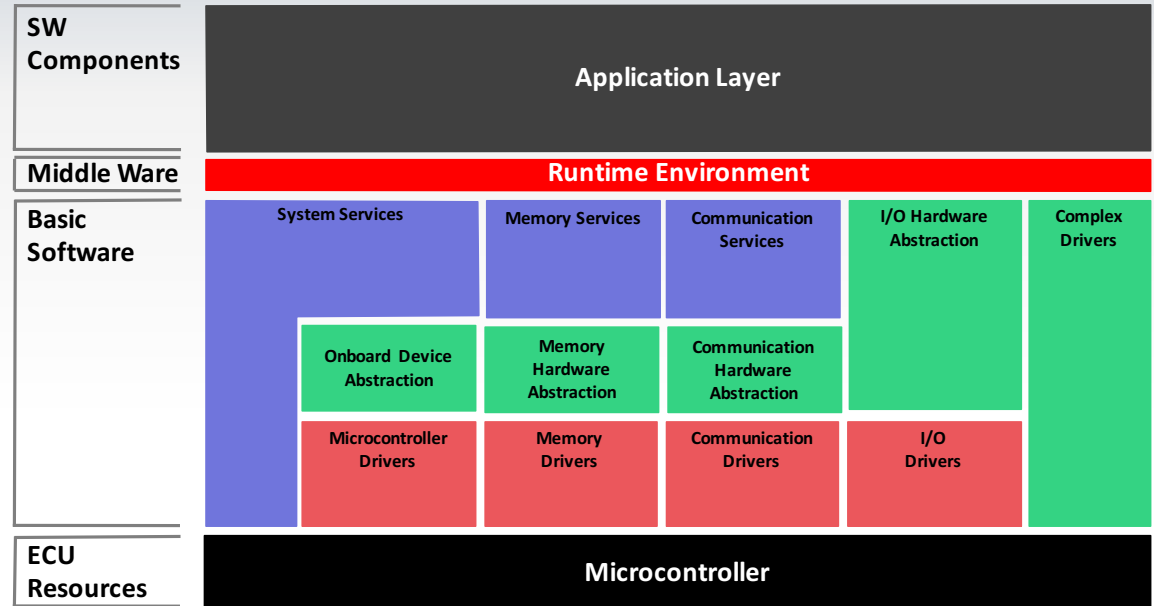
AUTOSAR (AUTomotive Open System ARchitecture)

Electrical/Electronic architecture concept towards software-defined hardware

Over the past 20 years, there have been a number of efforts to standardize operational systems, bus systems, basic software and functional interfaces for the architecture of embedded systems.

Similarly to AUTOSAR, the JasPar is a consortium run primarily by Japanese companies, which also has other focuses

Aim to decouple the software in the embedded systems from the underlying hardware!



Source: AUTOSAR

Short summary...

Growing importance of Information Technology in Automotive



1886

Benz Patent Motor Car

Product	0% IT
Research & Development	Calculation support
Production	0%
Marketing & Sales	0%
Aftersales	0%
Administration	Calculation support

Digital Transformation
of the product and supporting
processes



Photos: Daimler AG

2016

New Mercedes-Benz E-Class

Connected Product	>60% (Software)
Research & Development	>70% (Computer-Aided Engineering)
Production	>60% (Computer-Aided Manufacturing)
Marketing & Sales	>40% (Internet)
Aftersales	>30% (Diagnostics)
Administration	>70% (HR, Finance, Procurement)
...	

Vehicle Architecture

Enterprise Architecture



Agenda



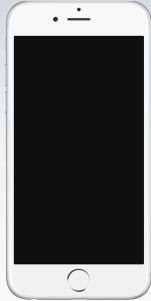
- Software-defined vehicles surrounded by historical structures
- **The mobility revolution shifts the vehicle to a software-defined service**
- Critical business competencies in a globally transforming digital age
- Fundamental challenges to master data-defined vehicles
- Outlook of a data-driven architecture for mobility as a service

How has the mobile, mobility and IoT changed since 2007?

The smartphone is a software-defined key to mobility!



iPhone (1st generation)
first released June 29, 2007



iPhone 6
first released Sept 19, 2014

**Accelerating advances in technology...
are transforming every part of business**

Advanced analytics

Product lifecycle

Cloud

**Pervasive
connectivity**

Embedded sensors



Creating new products and business models



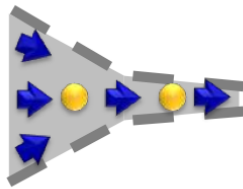
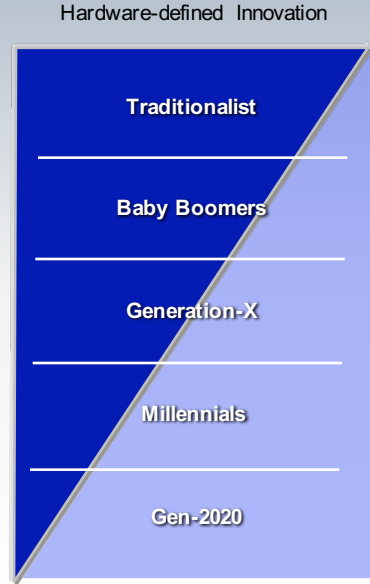
Driving engagement and customer experience

New hardware landscape defined completely by software!

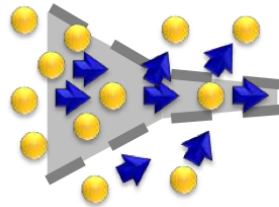
The automotive industry is still not there.

...because the nature of the consumer is changing

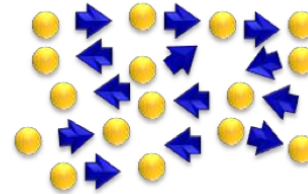
Generation	2010	2020	Grown up	Defines Invent
Traditionalist (born <1946) Silent Generation	4%	1%	Books	Fax
Baby Boomers (1946-1964) Growth Economies Generation	38%	22%	TV	PC
Generation-X (1965-1976) Tales for an Accelerated Culture	21%	20%	PC	Mobile Phone
Millennials (1977-1997) Digital Natives (Gen-Y)	37%	50%	PC & Internet	Google & Facebook
Gen-2020 (born > 1997) Hyper connected	0%	7%	Mobile Media	iPhone Apps



Closed Innovation



Open Innovation with
Business Partners



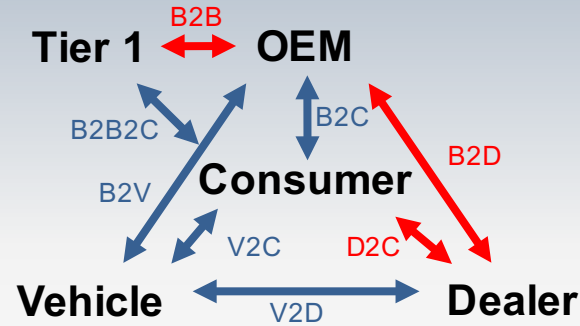
Innovation Network with
the whole Business Eco System

Software-defined Innovation

A new value network is evolving that is defined by software and data

Make and sell	→	Sell and make
Product-centricity	→	Customer-centricity
Output	→	Performances
Transaction	→	Relationship
Value delivery	→	Value co-creation
Competition	→	Co-supply
Value chain	→	Value network

Miraglia and Davies 2009



The Opportunity

1. Digital technologies will enable OEMs to establish a much closer customer relationship.

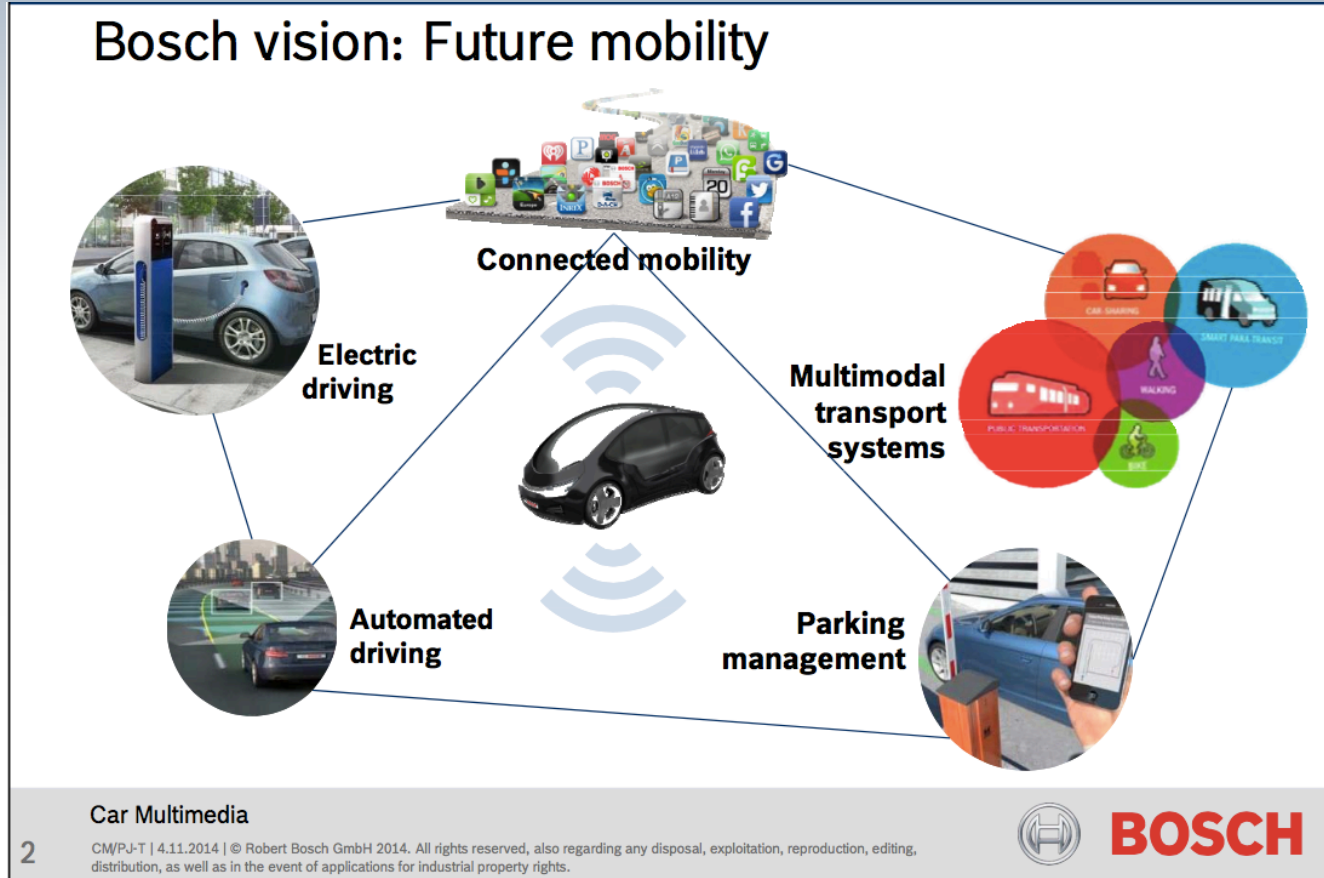
2. In addition the “Connected Car” opens up new “Vehicle to Consumer” (V2C) and “Vehicle to Business” (B2V) relationships.



The History

Historically the Dealer-to-Consumer relationship, supported by the Business-to-Dealer relationship have been the key relationships in the automotive industry.

Example Tier 1 Supplier is changing their position in the value chain





autoMOBILE Cognitive Vehicles now and in the Future of the IoT

People and Mobility are changing, a roadmap on how to get the cognitive technologies into existing vehicles, plus design for the future



autoMOBILE - Moving Through Life -

All industries

The Cognitive Vehicle and the innovations in the Automotive Industry are only part of story as Cognitive moves to driving a completely new personalized Lifestyle.

All lifestyles

Just like the Dongle and Smartphone now, some type of token in the future will take your personalized experience to shopping, health, air travel, vehicle travel, recreation and more.

All brands

OEMs will use these technologies to create completely different Brand experiences, personalized to a person's preferences they carry. How you buy services, how marketing works, what you sell, and how its service will all change.

All mobility

Connecting "personal lifestyle" elements of analytics at the right time, place and context to enable the Cognitive Area with personal edge devices for vehicles.



Henry (38)

Life and work are an adventure. Henry enjoys his hectic work environment but also likes to get outdoors and face the challenges of nature. Henry has grown up in a tech friendly world and embraces technology as long as its secure and his privacy is protected.

Henry is married and has two daughters which creates a difficult situation when it comes to the types of transportation needs he requires.

Henry is texting with friends and is excited about all the **new mobility features** coming out in vehicles, but he is struggling to see how his current model can participate.

Henry is reading on Facebook that Panasonic and IBM have an **aftermarket solution** that can enable his current AutoMOBILE vehicle to gain most of the mobility features of new models.

On his next trip to a Quick Service Restaurant the Cognitive Dongle securely syncs and configures with the Speaker System at the Drive Thru so he doesn't need to roll the windows down while its raining and he can confirm the **mobile payment** as well.

The vehicle also securely syncs with Henry's Smartphone and now when he walks up to his car the doors unlocks, with **dual factor authentication**.

Henry is really excited since he wants to participate in a new business model around car sharing so he can use a Jeep for outdoor fun but have the Lincoln Black Label for business and family uses and he struggles why he cannot have one vehicle that can be easily **configured with an IoT token to an outdoor Lifestyle or a luxury Lifestyle**.

Online he purchases the **Panasonic and IBM Cognitive Device** which features Car Sharing, Personalized Vehicle Profile, Personalized Music, and much more.

After the simple installation and downloading the Smartphone App, Henry configures all the settings in his vehicle, from his radio to his seat. Henry also reads that in future rentals cars with this OEM he can **use the dongle to transfer the settings**.

Innovation Cognitive IoT

Innovation Digital Retail

Innovation Digital Retail

Internet of Things is Changing the Automotive Value Chain

Core processes of the classic business model in the **AUTOMOTIVE** industry.



A MOVE to the autoMOBILE

Core processes of the business model in the **MOBILITY** industry.



Innovation B2B2C and New Business Models



OEMs are reducing recall expenses and keeping vehicle systems up to date using the **OTA** update feature.

Panasonic and IBM have built out a larger **ecosystem of partners** providing integrated mobility and personalization services for new vehicles.

Some OEMs already are working with Panasonic and IBM take the settings and configurations from the device and apply it to the new vehicle and create a more **personalized customer experience**.

Based on Henry's work schedule and his drive time to a meeting downtown, his content is interrupted with a message to get ready to leave for his meeting. On the way to the meeting the device discovers that an event downtown has caused a parking issue and **recommends an alternative spot** for Henry's meeting.

Henry's wife is using the Car Sharing app to reserve a sports car for the afternoon so her and the girls can enjoy a day off. The Cognitive Dongle also checks the **weather and traffic** to suggest the best suited vehicle to the circumstances.

Key Technologies



Self Socializing

Self Configuring

Self Learning

Self Integrating



Short summary...

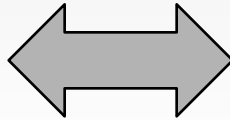
Short term aim is to enable services in the vehicle as a device

Long term aim is to enable the vehicle as a personalized service space

The internet is an institution
of the connected vehicle



Different
business models



Different
business competences

Vehicle is an integral part of the
customer's personal network



Hardware-driven AUTOmobile

Software-driven auto MOBILE

Agenda



- Software-defined vehicles surrounded by historical structures
- The mobility revolution shifts the vehicle to a software-defined service
- **Critical business competencies in a globally transforming autoMOBILE**
- Fundamental challenges to master data-defined vehicles
- Outlook of a data-driven architecture for mobility as a service

Five Key Challenges

1 Unprecedented Data Volumes

- Sensors generating new kinds of data, as well as volumes 1000's of times higher than not connected vehicles.
- Big data and machine learning required to complement traditional reporting and analytics.

2 Fundamental Shifts in Business Models

- One-time purchases being transformed into 'pay as you grow' long term revenue streams.
- Traditional manufacturing and place-based businesses must become digital-centric organizations.

3 Incompatible Standards

- Proliferation in competing platforms and incompatible standards raises costs and complexity, security risks, and time-to-market for data-driven innovators.

4 Entirely New Security Threats

- Unknown devices connecting vehicles.
- Automobiles and connected plants are under growing attack.

5 New Privacy Landscape

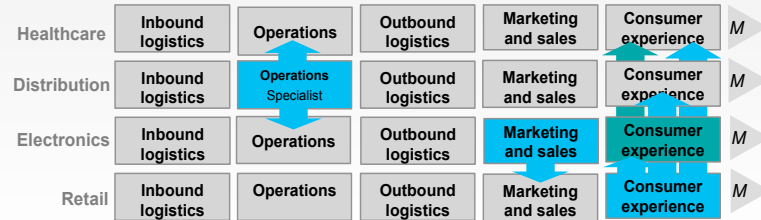
- Collecting physical world data on people and objects.
- Market is slow grasping implications - stiffer regulations are likely.

New and emerging technologies will combine to transform industries

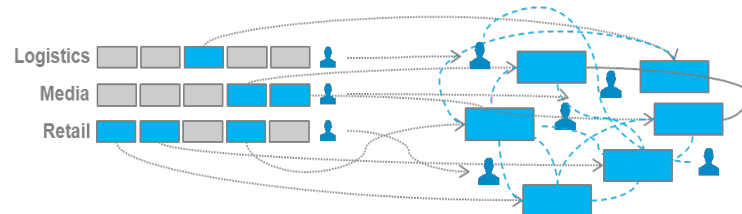
Value chains will fragment



Industries will converge



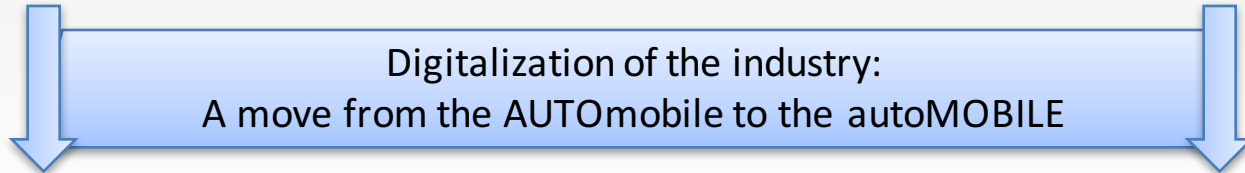
Ecosystems will emerge



The value chain is changing

AUTOmobile in order to emphasize 'Auto' – the German word for car

Core processes of the classic business model in the automotive industry



Core processes of the business model in the mobility industry

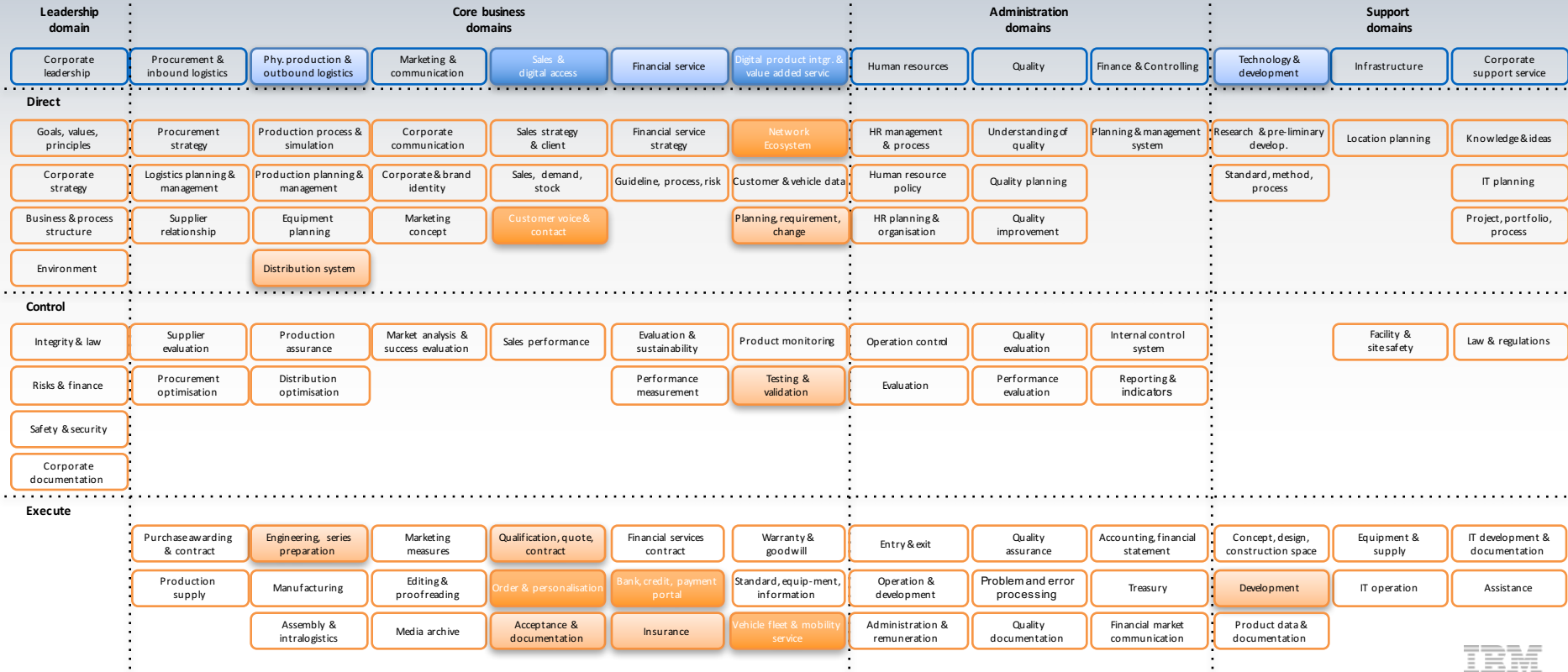
autoMOBILE to emphasize the mobility of travelling from one place to another

Today, 89 business competencies in the automotive industry

Leadership domain	Core business domains							Administration domains			Support domains	
Corporate leadership	Research & development	Procurement & inbound logistics	Production	Marketing & communication	Sales & outbound logistics	Financial service	After-sales support	Human resources	Quality	Finance & controlling	Infrastructure	Corporate support service
Direct												
Goals, values, principles	Planning requirement, change	Procurement strategy	Production process & simulation	Corporate communication	Sales strategy & client	Financial service strategy	Customer voice	HR management & process	Understanding of quality	Planning & management system	Location planning	Knowledge & ideas
Corporate strategy	Research & pre-liminary develop.	Logistics planning & management	Production planning & management	Corporate & brand identity	Sales, demand, stock	Guideline, process, risk	Connected vehicle	Human resource policy	Quality planning			IT planning
Business & process structure	Standard, method, process	Supplier relationship	Equipment planning	Marketing concept	Distribution system		Customer & vehicle data	HR planning & organisation	Quality improvement			Project, portfolio, process
Environment												
Control												
Integrity & law	Testing & validation	Supplier evaluation	Production assurance	Market analysis & success evaluation	Sales performance	Evaluation & sustainability	Product monitoring	Operation control	Quality evaluation	Internal control system	Facility & sitesafety	Law & regulations
Risks & finance		Procurement optimisation			Distribution optimisation	Performance measurement		Evaluation	Performance evaluation	Reporting & indicators		
Safety & security												
Corporate documentation												
Execute												
	Concept, design, construction space	Purchase awarding & contract	Series preparation	Marketing measures	Qualification, quote, contract	Financial services contract	Warranty & goodwill	Entry & exit	Quality assurance	Accounting, financial statement	Equipment & supply	IT development & documentation
	Development & engineering	Production supply	Manufacturing	Editing & Proofreading	Order & distribution	Bank & credit	Standard, equip-ment, information	Operation & development	Problem and error processing	Treasury	IT operations	Assistance
	Product data & documentation		Assembly & intralogistics	Media archive	Acceptance & documentation	Insurance		Administration & remuneration	Quality documentation	Financial market communication		

Business competencies of the changing business architecture for the autoMOBILE value chain

Primary focus on building up digital and mobility competencies



...further details

The Mobility Revolution in the Automotive Industry: How not to miss the digital turnpike!

The Internet of Things, Cloud Computing, Connected Vehicles, Big Data, Analytics – what does this have to do with the automotive industry? This book provides information about the future of mobility trends resulting from digitization, connectedness, personalization and data insights. The automotive industry is on the verge of undergoing a fundamental transformation. Large, traditional companies in particular will have to adapt, develop new business models and implement flexibility with the aid of appropriate enterprise architectures. Transforming critical business competencies is the key concept. The vehicle of the digital future is already here—who will shape it?



<http://www.amazon.co.jp/dp/4627486316>

<http://www.amazon.com/dp/3662477874>

<http://www.amazon.com/dp/3662447827>

<http://www.springer.com/us/book/9783662477878>

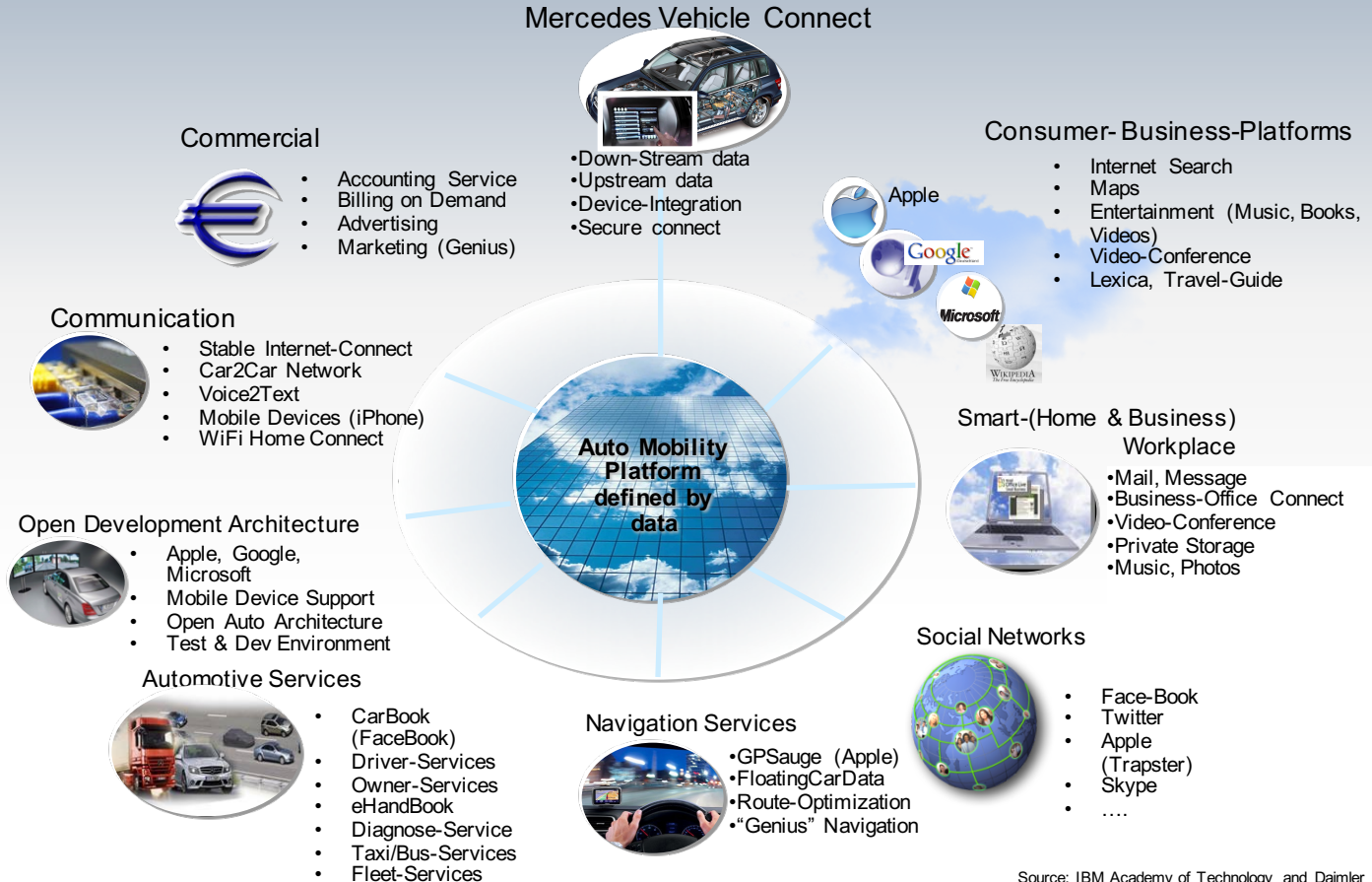
<http://www.springer.com/de/book/9783662447826>

Agenda

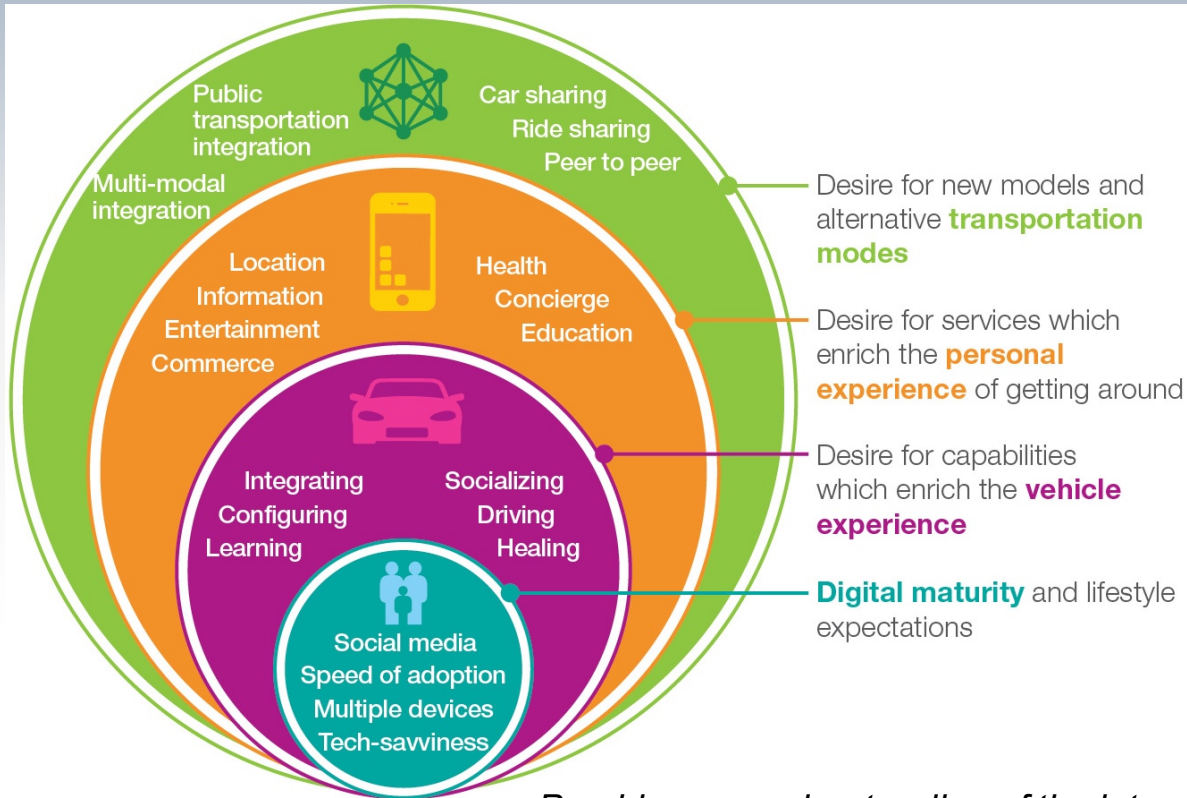
- Software-defined vehicles surrounded by historical structures
- The mobility revolution shifts the vehicle to a software-defined service
- Critical business competencies in a globally transforming autoMOBILE
- **Fundamental challenges to master data-defined vehicles**
- Outlook of a data-driven architecture for mobility as a service



Potential Mercedes services defined 2009 – Common is data



Technologies & data trends which were NOT discussed in 2009



Provides an understanding of the interest, attitudes and expectations consumers will have for future mobility solutions



Automotive 2025: Industry without borders

Engage with consumers, embrace mobility and exploit the ecosystem



A new relationship – people and cars

How consumers around the world want cars to fit their lives

Source: IBM Institute of Business Value



June 9th, 2016 – Daimler Chief Executive Dieter Zetsche and Uber Chief Executive Travis Kalanick were interviewed together



Photo: dpa

Now roughly equal in value (stock market capitalization):
German luxury car maker Daimler \$70B
Silicon Valley ride-sharing firm Uber \$62.5B

Daimler AG (Karl Benz) invented the first automobile
Uber disrupted taxi business through new mobility services

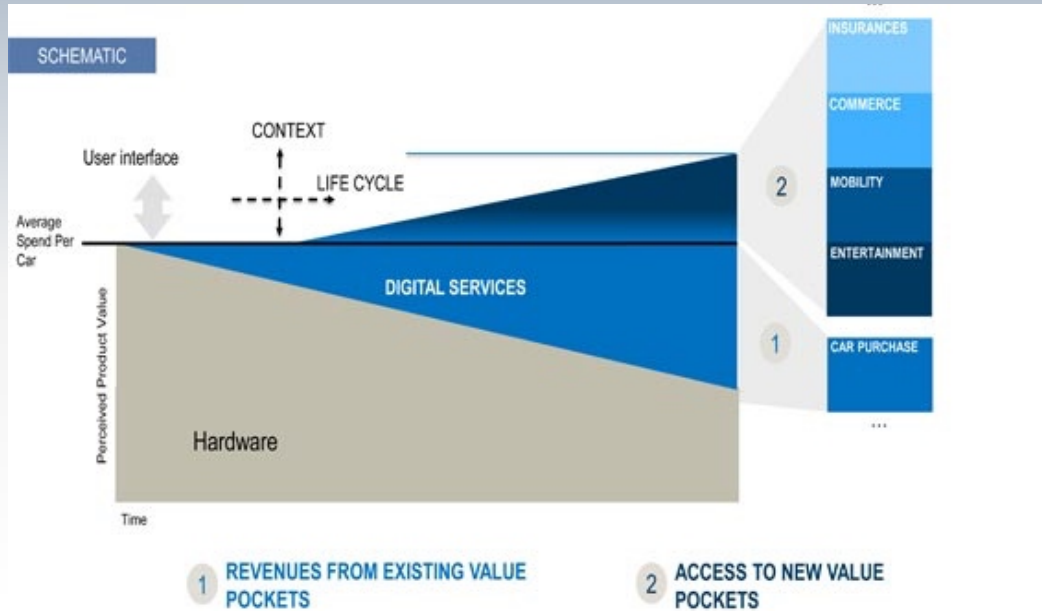
Uber founded 2009

Daimler predecessor Daimler-Benz founded 1926

(1883-1926 Benz & Company, 1890-1926 Daimler Motoren Gesellschaft AG)

The challenge: *How is Uber organized? How is Daimler organized?
Where is the Chief Digital Officer aligning the product integration to a data-defined vehicle?*

Relevance of digital experiences is continuously increasing



Source: BMW



The challenge:

Where is the Chief Digital Officer aligning the product integration to a data-defined vehicle?

Short summary...

The Chief Digital Officer aligns the *digital product integration* to a data-defined vehicle

Self-enabling vehicles

 **Self-integrating**
Secure, seamless digital integration

 **Self-socializing**
Vehicle social networks to assist others, utilizing the vehicle for ancillary tasks

 **Self-configuring**
Personalization and customization to environment

 **Self-driving**
Automated and autonomous mobility



 **Self-learning**
Cognitively optimizing performance to occupants and environment

 **Self-healing**
Analytics and prognostics for service and maintenance



The Chief Data Officer playbook
Creating a game plan to sharpen your digital edge

IBM Institute for Business Value

IBM Institute for Business Value, "The New Hero of Big Data and Analytics, The Chief Data Officer", June 2014



Agenda

- Software-defined vehicles surrounded by historical structures
- The mobility revolution shifts the vehicle to a software-defined service
- Critical business competencies in a globally transforming autoMOBILE
- Fundamental challenges to master data-defined vehicles
- **Outlook of a data-driven architecture for mobility as a service**



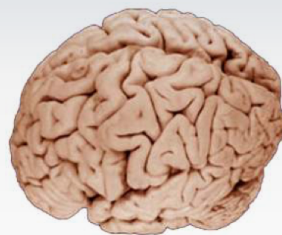
Computers and the brain are different and complementary



~5 GHz, sequential, linear

100 W/cm²

Separates memory,
computation, communication



10 Hz, parallel, high fan-out

10 mW/cm²

Integrates memory,
computation, communication

Eras of computing

System
Intelligence



Tabulating

Punch cards
Time card readers

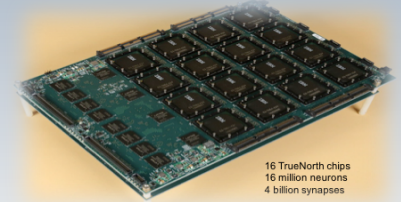
1900



Programmable

Search	➤	Discovery
Deterministic	➤	Probabilistic
Enterprise data	➤	Big Data
Machine language	➤	Natural language
Simple outputs	➤	Intelligent options

1950

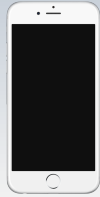


© 2015 International Business Machines Corporation

Cognitive

2011

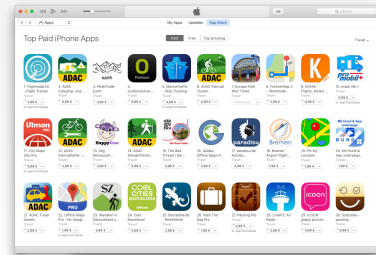
The digitalization is changing the product architecture in 3 different data areas to make it more intelligent



iPhone



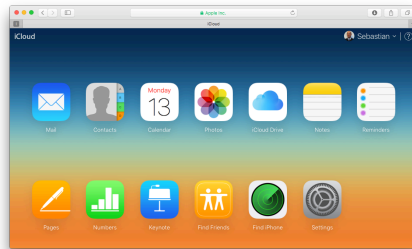
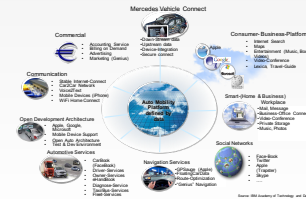
Drive architecture



Apps



Ecosystem



iCloud



Life architecture



Data-defined Vehicle: Risks regarding endangering reputation / brand value

Google Executive Chairman Eric Schmidt said:

“Google’s policy is to get right up to the creepy line but not to cross it”

CONSUMER DATA INSIGHTS



Driving as a service



Vehicle as a personalized space



Photos: Google

Why do I need to own a car?
Why do I need a separate vehicle insurance?
Why do I need parking?

Can I change the individualization of the car per ride?

Getting from A to B might be free of charge

Patent 8.630.897

Transportation-aware physical advertising conversations

Durable & reliable engines

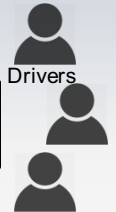
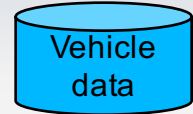
Advanced Driver Assistance Systems



Photos: BMW

Traditional brand values: comfort, safety, longevity, reliability, ...

My creepy line “buy product” vs. “use product and support data business”



PRODUCT INSIGHTS

Source: BMW – Redefining Premium Brand Identity



Sheer driving pleasure

The world's most exciting premium small car brand

The pinnacle of automobile luxury



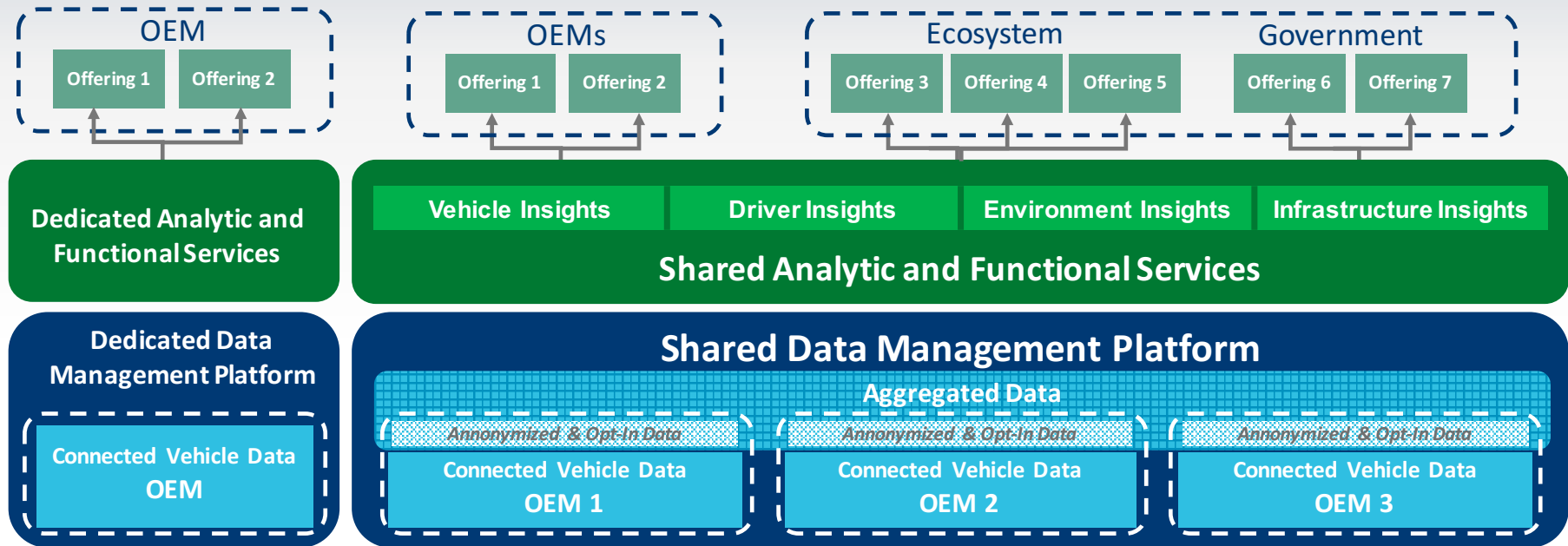
How will a data-defined vehicle be produced?

“Road Ready 3D-Printed Car”



Photo: Local Motors

OEM need to create the data-defined vehicle themselves or together with new types of partners



Short summary...

Guiding principles of a data-driven architecture to provide mobility as a service in a cognitive era




AUTOmobile	→	autoMOBILE
business rely on selling an integrated product	→	business designed for relationship to consumer
designed by market	→	designed to be globally available
build as an integrated system	→	continuously integrate services
one product lifecycle	→	three separate lifecycles
defined by the mechanical engine	→	defined by the personal space to overcome spatial distances
capture data for engineers to improve product	→	data designed to serve consumers
real vehicle bill of material	→	virtual vehicle bill of material
components and systems programming	→	machines are learning





Dr. Sebastian Wedeniwski

IBM Distinguished Engineer
CTO Global Industrial Sector

wedeniwski@de.ibm.com

 **Facebook:** <http://www.facebook.com/sebastian.wedeniwski>

 **Twitter:** [@wedeniwski](https://twitter.com/wedeniwski)

 **LinkedIn:** <http://www.linkedin.com/pub/sebastian-wedeniwski/2/64b/549/>

IBM Industry
Academy



IBM Academy of Technology



Distinguished Architect

